



COMPUTER SYSTEMS INC
www.telecommcomputersystems.com

COMPUTERIZED MEDICAL BILLING SOLUTIONS SINCE 1978

TCXMED

**SOFTWARE AND HARDWARE
SERVICE CONTRACTS**

Effective 01/01/2011

All prices and specifications subject to change without notice

Providing excellent service is job number one at Tele Comm. With over three decades of experience in computer systems and computerized medical billing, our depth of knowledge allows us to provide the best service and support to our clients. We work conscientiously on any and all issues until they are resolved to client satisfaction. We understand the demanding application of physician offices, and how critical it is to keep down time to an absolute minimum.

TCXMED SOFTWARE SERVICE CONTRACT:

The Tele Comm Software Service Contract includes access to a toll free 24/7/365 telephone support line that is answered in the United States by a Tele Comm employee. The contract also includes all updates to the software. These updates may be mandatory modifications to billing specifications to keep in compliance with ever changing billing requirements, or they may be enhancements to the software that add new features. The contract also provides for free or reduced admission to special seminars and classes held periodically by Tele Comm. High speed static IP Internet is required. The monthly software service contract fee for the basic 5 user package is \$220, and additional users are \$10 each.

TCXMED HARDWARE MANAGED SERVICE CONTRACT:

The Tele Comm Hardware Managed Service Contract includes access to a toll free 24/7/365 telephone support line that is answered in the United States by a Tele Comm employee. Managed Hardware Service is a means of providing pro-active computer hardware related management as a method for improved effective and efficient operations. As a managed services client, Tele Comm will provide support for all your computer hardware and infrastructure needs. Additionally, if you have purchased your hardware from Tele Comm, we will include all repairs at no additional charge. If you have not purchased your hardware from Tele Comm, we will provide problem solving assistance. High speed static IP Internet is required. The monthly service contract fees are \$29 for a workstation, \$59 for a server, \$79 for a server/workstation, and \$99 for a super server.